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REGULATORY AUTH.
OFFICE OF THE
EXECUTIVE SECRETARY

June 27, 2002

VIA HAND DELIVERY

Mr. K. David Waddell
Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

Re: Complaint of Michael Van Wies against CenturyTel of Ooltewah-Collegedale, Inc., TRA Docket No. 02-00058.

Dear Mr. Waddell:

Enclosed please find an original and 13 copies of a letter to Michael Van Wies submitted on behalf of CenturyTel of Ooltewah-Collegedale, Inc. for filing in the above-referenced docket. Also enclosed is an additional copy of the letter, which I would appreciate your stamping as "filed," and returning to me by way of our courier.

Should you have any questions with respect to this filing, please do not hesitate to contact me.

Very truly yours,



Ross I. Booher

RIB/cw

Enclosures

cc: Mr. Michael Van Wies
Ms. Susan Smith

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June 27, 2002

VIA FACSIMILE: 423/238-9088
AND REGULAR MAIL

Michael Van Wies
8504 Horseshoe Bend Lane
Ooltewah, TN 37363-5627.

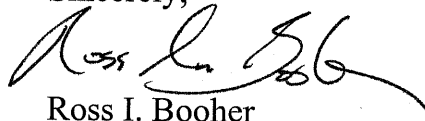
Re: *Petition of Michael Van Wies, T.R.A. Docket No. 02-00058*

Dear Mr. Van Wies:

Yesterday, CenturyTel received the attached five page facsimile (including cover sheet) from BellSouth. As explained in the internal memorandum from James Hester to Charles Howorth, both of whom are senior BellSouth employees, BellSouth data reveals "zero" call blockages on the trunk groups that connect CenturyTel and BellSouth from June 25, 2001 to June 25, 2002. This time period includes the Third Quarter of 2001, the only time period at issue in your remaining claim. As Mr. Hester notes in his memo, "it is highly unlikely that any blockage would have occurred originating from Century Telephone without" BellSouth's data reflecting such a blockage.

In short, BellSouth's data, like CenturyTel's Third Quarter 2001 TRA Report, confirms that CenturyTel's call completion rates exceed TRA standards and further confirms that your sole remaining claim is baseless. As such, we again call upon you to dismiss your sole, remaining claim against CenturyTel.

Sincerely,



Ross I. Booher

RIB/cw

Attachment

cc: Jonathan Wike (w/attachment)



FAX COVER

Page 1 of 4
Date: June 26, 2002
To: David Dickey
Fax: (731)632-0232
From: Jim Hester
Phone: (615)214-5364

Comments:

Date: June 26, 2002
To: Charles Howorth, Vice President-Regulatory
From: James Hester, Director- KY/TN Capacity Management
Subject: General Analysis of Trunk Blocking from BellSouth to Century Telephone in Ooltewah, Tennessee

As requested, this memo provides our best effort analysis of general trunk blocking occurrences on Local and Access Tandem trunk groups originating from BellSouth to Century Telephone.

The current local and Access Tandem trunking arrangement between BellSouth and Century Telephone of Ooltewah is comprised of four (4) jointly provided two-way message trunk groups. These four groups are arranged with two (2) groups to the Local Tandem (CHTGTNNS90T) and two (2) trunk groups to the Access Tandem (CHTGTNNS84T). See attached drawing-Ooltewah.ppt

The Local and Access Tandem groups are each comprised of one (1) Primary High group and one (1) Alternate Final group. BellSouth translates the Primary High group to overflow to the respective Alternate Final group.

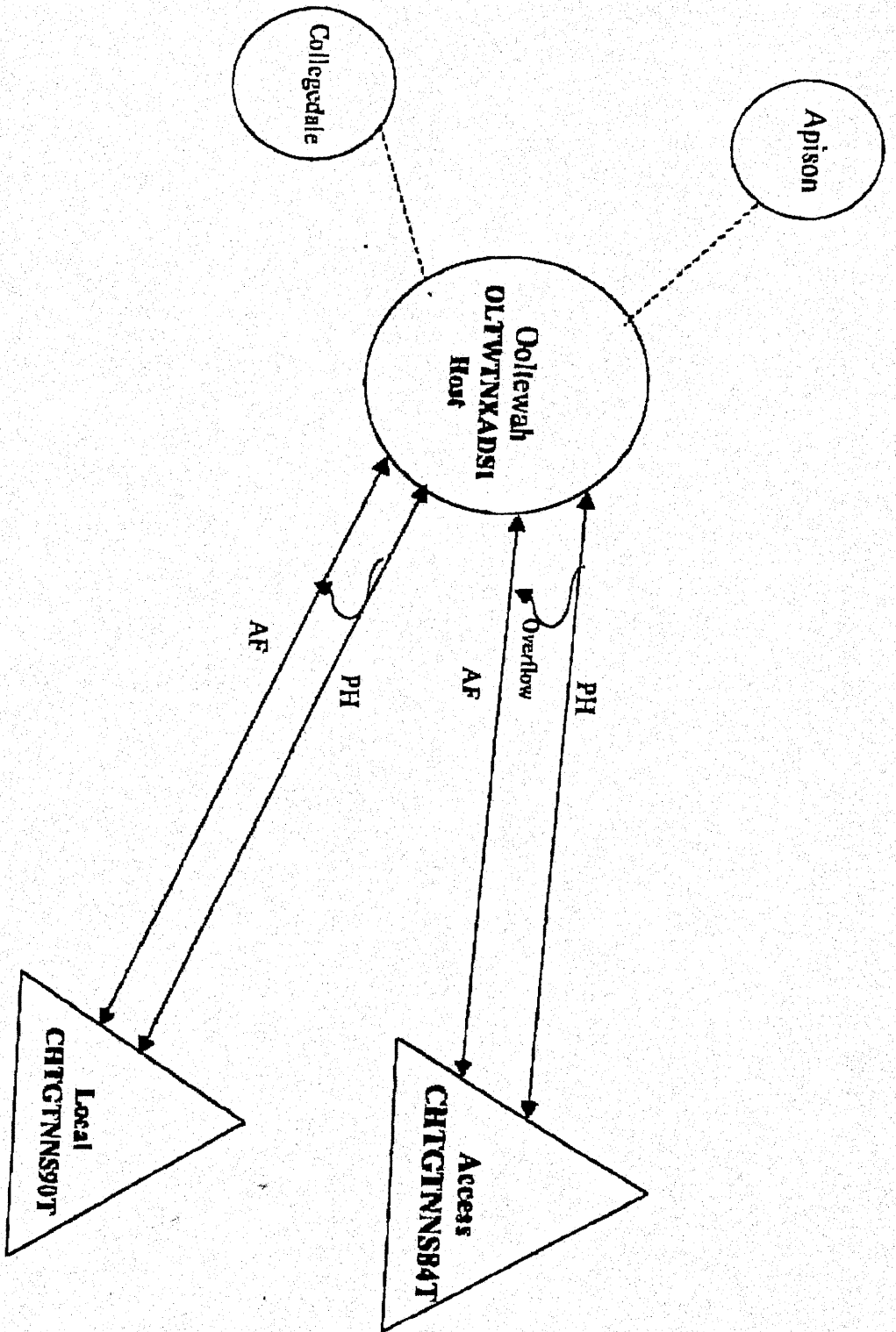
Twelve months of data (6-25-2001 - 6-24-2002) reveals zero occurrences of blocking on the BellSouth originated Local Alternate Final groups and Access Tandem Alternate Final groups during time consistent busy hour. Furthermore, because these are two-way trunk groups it is highly unlikely that any blockage would have occurred originating from Century Telephone without any such indication on the complete two-way group.

The majority of all Local trunk groups are designed to block only 1% and Access Tandem trunk groups are designed to block only .5% of all calls coming into the switch during the time consistent busy hour.

If you have further questions, you may contact me at (615)214-5364.

Jim

Copy: Lynn Fuson
David Dickey



BellSouth to Century Telephone of Oglethorpe, TN

[illegible][illegible]

Zero blocking